REPORT

HIGHWAYS ADVISORY COMMITTEE 15 November 2011

Subject Heading:

PARK LANE AREA PARKING REVIEW Outcome of consultation on revised proposed parking scheme

Report Author and contact details:

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The subject matter of this report deals with the following Council Objectives

Clean, safe and green borough[X]Excellence in education and learning[]Opportunities for all through economic, social and cultural activity[]Value and enhance the life of every individual[X]High customer satisfaction and a stable council tax[]

SUMMARY

This report presents the views of those responding to a revised public consultation on an extension to the Romford Controlled Parking Zone Sector 3, into Park Lane and Clifton Road.

RECOMMENDATIONS

- 1. That the Committee having considered the responses and information set out in this report recommends to the Cabinet Member for Community Empowerment that the following proposals be implemented as shown on the relevant Drawings,
 - (a) Extension to Sector 3 Controlled Parking Zone, Drawings QJ054.OF.102.C and .105.C;
- 2. That it be noted that the estimated cost of implementing the residual elements of the scheme is £5,000 which can be met from the 2011/12 revenue allocation for Minor Parking Schemes.

REPORT DETAIL

1.0 Background

- 1.1 Residents of Clifton Road and Park Lane north of Malvern Road were part of a wider consultation on the extension of the Sector 3 Controlled Parking Zone (CPZ) and other parking related issues in July 2011.
- 1.2 Insufficient numbers of residents affected by the CPZ proposals expressed their opinion. This resulted in staff recommending in a report to the Highways Advisory Committee, at its meeting on 16th August 2011, (item 6) that the CPZ element of the scheme be rejected.
- 1.3 A Ward Councillor spoke on behalf of the residents at the meeting and the Committee decided that the Head of StreetCare be authorised to re-consult the residents of Park Lane between Brentwood Road and Malvern Road and Clifton Road on being included in the Sector 3 residents parking scheme.
- 1.4 Very minor changes were made to the initial proposed scheme. On 16th September, one hundred and thirty five residents and businesses in Park Lane, north of Malvern Road, Clifton Road and Globe Road in the vicinity of Clifton Road were re-consulted on the proposals as shown on drawings QJ054.OF.102.C and .105.C. The Notice of Proposal was also displayed on site. The changed elements of the scheme are outlined below:
 - Bring Clifton Road and Park Lane into the current Sector 3 Controlled Parking Zone (north of Malvern Road);
 - Provision of 1 no. business permit bay in Park Lane, outside nos. 33 and 35.

- 1.5 On 22nd September, a subsequent letter had to be sent following an error with the cost of visitor permits, which have increased to £10 for 10 scratch cards.
- 1.6 There are 62 properties in Clifton Road and the scheme will provide parking for approximately 51 vehicles plus 3 existing disabled parking bays located outside registered properties.
- 1.7 The closing date for the responses was Friday 7th October. A greater number of responses were received, which are summarised in Appendix II.
- 1.8 The Sector 3 area is currently bounded by Malvern Road, Globe Road, Brentwood Road, Victoria Road, South Street, Thurloe Gardens and Clydesdale Road. Any resident with a permit can park in the zone.
- 1.9 The Permit bays and single yellow lines will be operational Monday to Saturday 8.30am to 6.30pm.

2.0 Outcome of Public Consultation

- 2.1 By the close of consultation, thirty seven responses had been received which is a 27% response rate, 36 of these were from Clifton Road. No businesses replied. The comments are summarised in Appendix II.
- 2.2 Twenty six were in favour of the proposals although some still had reservations about the detail. Ten objected.
- 2.3 The general comments received are given below;
 - Some of those in favour of joining the existing CPZ would like to see continuous parking bays otherwise they lose the parking bay across their private driveways,
 - The scheme will prevent those using local amenities from parking in Clifton Road, taking up valuable parking space,
 - Single yellow line restrictions should operate during school times only,
 - Complaints about difficulties parking,
 - Comments about there not being a parking problem,
 - Not enough parking enforcement around the school and in existing resident bays,
 - Comments that the proposals are a money-making scheme or another motoring tax and will be costly when receiving visitors,
 - Objecting to the increase in size of the disabled bays.

3.0 Staff Comments

- 3.1 Many residents mentioned the problems caused by businesses, commuters, school parents, users of the local church and dance school parking in Clifton Road. It was claimed that existing CPZ residents have also been parking in Clifton Road for 'free'. Some respondents did raise the point of these parking problems shifting on to other streets should this scheme go ahead.
- 3.2 Several residents, whilst in favour of the scheme in principle, object to the extent of the single yellow lines. Experience of parking enforcement has shown that having continuous bays across private drives encourages erroneous parking. Where there is less than 7 metres between driveways (enough room for a 5 metre bay and 2 x 1 metre clearance), the single yellow line continues along the gap in between, again to prevent vehicles parking over the driveway.
- 3.3 The single yellow lines will result in a net loss of available parking space. The affect this will have will only be borne out with time as, once the scheme is implemented, commuters, drivers from schools and other local amenities will be unable to park in Clifton Road, freeing up spaces for permit holders.
- 3.4 An elderly lady lives in Clifton Road and she depends heavily on nonresident family carers who spend 5 to 6 hours per day with her. They all objected because the carers permit is for a maximum of 2 hours and one visitor permit allows parking for 4 hours only. This would become expensive for the family.
- 3.5 Some objected to the increase in length of the disabled bays. The proposal only brings the bay size up to standard. With the proposed parking bays abutting the disabled bays at either end, the increased length allows room for the disabled driver to manoeuvre.

IMPLICATIONS AND RISKS

Financial implications and risks:

The estimated cost of £5,000 for residual elements of the scheme can be met from the Council's 2011/12 revenue budget for Parking Schemes.

Legal implications and risks:

Parking management schemes (including restrictions and bays) require consultation and the advertisement of proposals before a decision can be taken on their introduction.

Human Resources implications and risks:

None.

Equalities implications and risks:

Parking management schemes in residential areas are often installed to improve road safety and accessibility for residents who may be affected by long-term nonresidential parking.

Parking restrictions have the potential to displace parking to adjacent areas, which may be detrimental to others.

Blue-badge holders are able to park with an unlimited time in resident permit bays and up to three hours on restricted areas (unless a loading ban is in force).

There will be some visual impact, due to the required signing and road markings.

BACKGROUND PAPERS

Project File: QJ 054 Park Lane Area Parking Review

APPENDIX I - CONSULTATION LETTER



Resident / Occupier / Business Parts or all of: Park Lane, Clifton Road, Globe Road, Claremont Road, Malvern Road and Brentwood Road. Bob Wenman Head of StreetCare

Culture & Community London Borough of Havering 10th Floor, Mercury House Mercury Gardens Romford, RM1 3DW

| Please call: | Traffic & Engineering |
|--------------|--------------------------|
| Telephone: | 01708 433103 or 433704 |
| Fax: | 01708 433721 |
| Email: | highways@havering.gov.uk |

My Ref: QJ054/NC Your Ref:

Date: 16th September 2011

Dear Sir or Madam,

PARK LANE AREA – PARKING REVIEW RECONSULTATION SEPTEMBER 2011

This letter and attached drawings detail the revised consultation for the Park Lane and Clifton Road Controlled Parking Zone.

Residents and businesses were consulted in July 2011 on proposals for the extension of the existing Controlled Parking Zone (CPZ) along with other parking related restrictions, to enable StreetCare to make recommendations to the Highways Advisory Committee (HAC). Responses were collated road by road and proposals modified depending on the approvals and objections. Based on the comments received StreetCare recommended that the CPZ should not be extended and the only junction parking restrictions recommended were those that would have specific road safety benefits.

After much debate at the HAC, it was concluded that the CPZ scheme should be re-consulted. The only parts of the original proposals to be implemented are: alteration to the duration of the Clifton Road school keep clear marking and removal of the existing school keep clear marking in Malvern Road plus extension of the residents' permit bay.

The attached drawings QJ054.OF.102.C and 105.C show the extent of what is being consulted on now; virtually the same as before. Based on resident comments received previously, the following is for clarification.

It is no longer Council policy to provide permit bays along the entire length of a street, crossing private driveways. To maintain the street as a Controlled Parking Zone, it is therefore necessary to provide the single yellow line restrictions (operational Monday to Saturday 8.30am to 6.30pm) across private driveways.

Existing disabled bays have been lengthened. They are shown to the correct standard 6.6 metres and this gives enough room for the disabled driver to manoeuvre in the bay with parking bays abutting either end of the disabled bay.

The double yellow lines at the Clifton Road junction with Globe Road and Claremont Road, Clifton Road and Malvern road junctions with Park Lane remain as this completes the CPZ scheme. There are no other double yellow lines proposed throughout the original review area.

The costs of permits and more information about the CPZ are detailed overleaf.

A copy of the revised draft Traffic Order will be placed on site near all locations affected by a proposal. The supporting schedules can be viewed in the Romford Recorder and the London Gazette newspapers from 16th September 2011.



INVESTOR IN PEOPLE.



<u>Resident / Occupier / Business</u> Parts or all of: Park Lane, Clifton Road, Globe Road, Claremont Road, Malvern Road and Brentwood Road. Bob Wenman Head of StreetCare

Culture & Community

London Borough of Havering 10th Floor, Mercury House Mercury Gardens Romford, RM1 3DW

| Please call: Telephone: | Traffic & Engineering 01708 433103 or 433704 |
|----------------------------|---|
| Fax: | 01708 433721 |
| Email: | highways@havering.gov.uk |

My Ref: Q. Your Ref:

QJ054/NC

Date: 22nd September 2011

Dear Sir or Madam,

PARK LANE AREA – PARKING REVIEW AMMENDMENT OF VISITOR PARKING PERMIT CHARGE

My letter of 16th September regarding the Park Lane Area Parking Review contained an error.

Please be advised that permits for visitors are actually **£10.00 for 10 scratch cards** and not £5.00 as previously stated.

For further details of Parking Permits, you can call Parking Enquiries 01708 432787 or look online at <u>http://www.havering.gov.uk/Pages/Streetparkingpermits.aspx</u>.

| Resident (annual) | | Business (annual) | | | | | |
|---|--------|-----------------------------------|--|--|--|--|--|
| First permit | £20.00 | | | | | | |
| Second permit | £25.00 | £71.05 | | | | | |
| Third and subsequent permits | £60.00 | Maximum of 2 permits per business | | | | | |
| Permits for visitors £10.00 for 10 scratch cards, 15 books per annum per property (150 visits). | | | | | | | |
| Duration of stay 4 hours. | | | | | | | |
| Domestic Home Carer's permits £36 per annum. | | | | | | | |
| Duration of stay 2 hours. | | | | | | | |

Please note that the Council cannot allocate bays for individual people or premises or provide bays across dropped kerbs (driveway accesses).

The use of any bay is on a first come first served basis. If the numbers of permits in circulation exceed the available number of bays on-street, then some users may have difficulty in finding a parking space.

Blue Badge holders may park for up to 3 hours on a single or double yellow line unless a loading restriction is in operation.

Yours faithfully,

Nicola Childs IEng AMICE, Traffic & Engineering



APPENDIX II - CONSULTATION RESPONSE SUMMARY Park Lane Area Parking Review

START DATE: 16.09.11 - CLOSING DATE: 07.10.11

| | Clifton Road | | | Resident view | | |
|----|----------------------|----------------------------|-----------------|---------------|-------|---|
| | Date | Name | Address | Object | Agree | Comments |
| 1 | | Ms Randall & Mr Randall | 49 Clifton Road | | 1 | Did not appreciate that July consultation letter required a response. In favour of CPZ. Fully support scheme. |
| 2 | 16.09.11 | Ms Underwood | 21 Clifton Road | | 1 | Welcomes the proposals. Parking is a major problem. |
| 3 | 23.08.11 19.09.11 | Mrs Evans | 14 Clifton Road | | 1 | Constantly experience parking problems with parents and comercial vehicles. |
| 4 | 19.09.11 23.09.11 | Mrs Godfrey | Clifton Road | 1 | | Cannot understand why it is necessary to introduce CPZ. Yet another cost to motoring. Outrage at high visitor permits. |
| 5 | 19.09.11 | Miss Biscomb | 52 Clifton Road | | 1 | Many problems with school parents, commuters, etc and residents of Globe Road wanting to park for free. Does NOT want SYL across driveways. |
| 6 | 19.09.11 | Mr Gilbert | Clifton? | | 1 | In favour. Does NOT want SYL across driveways. |
| 7 | 19.09.11 | Mr Hill | Clifton | | 1 | Many problems with school parents, commuters, commercial vehicles etc and residents of surrounding areas. |
| 8 | 19.09.11 | Mr Sayer | Clifton | | 1 | Happy for CPZ to go ahead. |
| 9 | 19.09.11 | Mr Hammond | 36 Clifton | | 1 | Happy for CPZ to go ahead. |
| 10 | 19.09.11 | Mr Potter | Clifton | | 1 | Happy for CPZ to go ahead. |
| 11 | 19.09.11 | Ms Blandford | 45 Clifton Road | | 1 | Cars from adjoining roads frequently park in Clifton Road. |
| 12 | 19.09.11 | Mrs Comben | 10 Clifton Road | | 1 | Please progress scheme asap. |
| 13 | 20.09.11 | Ms Stock | 47 Clifton Road | | 1 | Regularly has to park in adjacent roads. |
| 14 | 22.09.11 | Mr York | 20 Clifton Road | | 1 | Looks forward to scheme going ahead. |
| 15 | 22.09.11 | Ms Worman | 20 Clifton Road | | 1 | Looks forward to scheme going ahead. |
| 16 | 23.09.11 | Mr & Mrs Russell | 23 Clifton Road | | 1 | In favour. Current situation unworkable. |
| 17 | 26.09.11 | Mr Doig | 46 Clifton Road | 1 | | Has rarely experience parking problems. And not noticed commuters. |
| 18 | 26.09.11 | Ms Stafford | 6 Clifton Road | | 1 | Many problems with vehicles from other road and schools parking long term in Clifton Road. |



APPENDIX II - CONSULTATION RESPONSE SUMMARY Park Lane Area Parking Review

START DATE: 16.09.11 - CLOSING DATE: 07.10.11

| | Clifton Road | | | Resident view | | |
|----|-----------------------|----------------------|----------------------------|---------------|-------|---|
| | Date | Name | Address | Object | Agree | Comments |
| 19 | 27.09.11 | L Thrower | 30 Clifton Road | | 1 | In agreement with proposal. |
| 20 | 27.09.11 | Mr & Mrs Stone | 57 Clifton Road | | 1 | In favour. Too many from other roads park in Clifton Road. |
| 21 | 28.09.11 | Ms Alsop | 37 Clifton Road | 1 | | CPZ too costly. Wants Romford's car parks to be cheaper. |
| 22 | 29.09.11 | Mrs Elderton | Peartree Close Ockendon | 1 | | Mother aged 88 resident of Clifton, no registerd car so family not entitled to resident permit; makes caring for mother very expensive. |
| 23 | 28.09.11 £ 5.10.11 | Mr & Mrs Clements | Warren Drive | 1 | | Carer of family member. Concerned that Domestic Carer permit only allows 2 hours parking and this is inadequate. Concerned about displaced parking from neighbouring amenities that currently advertise 'free' parking in Clifton Road. |
| 24 | 30.09.11 | Mrs Clements | Clifton Road | 1 | | As a pensioner with non-resident family carers, concerned they will not be able to park and also have to pay for the privilege. Carers permit insufficient time. |
| 25 | 30 09 11 | Mr & Mrs Clements | Upper Rainham Road | 1 | | Carer of family member. Concerned that Domestic Carer permit only allows 2 hours parking and this is inadequate. Loss of space due to SYL. |
| 26 | 3.10.11 | Ms Dower | 4 Clifton Road | | 1 | In favour. CPZ would be fairer system. |
| 27 | 3.10.11 | Ms Acors | Clifton Road | 1 | | Objects to having to pay for own and visitor permits. There will be less space for parking. Not guaranteed a space even though will have paid for it. |
| 28 | 4.10.11 | Charnick | 60 Clifton Road | 1 | | Strongly objects to visitors having to pay. Another tax on motorists. Does not think there is a parking problem other than school traffic. |
| 29 | 4.10.11 | Sumpton | 9 Clifton Road | | 1 | Registers approval. |
| 30 | 4.10.11 | Sumpton | 9 Clifton Road | | 1 | In favour. Too many from other roads park in Clifton Road. |
| 31 | 5.10.11 | Mr Oliver | Clifton | | 1 | In favour. Is concerned that SYL across drives are excessive. |
| 32 | 5.10.11 | Mr & Mrs Carroll | 26 Clifton Road | | 1 | In favour. |



APPENDIX II - CONSULTATION RESPONSE SUMMARY Park Lane Area Parking Review

START DATE: 16.09.11 - CLOSING DATE: 07.10.11

| | Clifton Road | | | Resident view | | |
|----|--|------------------|-----------------|---------------|-------|--|
| | Date | Name | Address | Object | Agree | Comments |
| 33 | 6.10.11 | Mr & Mrs Gosling | 55 Clifton Road | | 1 | In favour. |
| 34 | 6.10.11 | Ms Norwick | Clifton Road | | 1 | Happy with the idea but does not approve with current proposals - length of diabled bays, excessive yellow lines, Park Lane residents may start to park in Clifton Road, unhappy that permit does not guarantee a space. |
| 35 | 7.10.11 | Mr Aberdeen | 15 Clifton Road | | 1 | In favour. Would like residents to each be allocated 1 bay near their property as there will still be problems finding space. Visitor charges prohibitive and would like a charge 'per day' and not 4hrs. |
| 36 | 7.10.11 | Ms Nairac | 12 Clifton Road | 1 | | On behalf of her grandmother, not in favour as no one guaranteed a space. Visitor permit expensive when many come to visit at a time. Objects to increase in disabled bay size; disproportionate to car size. |
| 37 | 7.10.11 | T Macdonald | 27 Clifton Road | | 1 | Agrees with scheme. |
| 65 | 5 LETTERS DELIVERED | | 10 | 27 | | |
| 37 | 37 RESPONSES RECEIVED BY CLOSE OF SURVEY | | | | 21 | |
| | 56.9% Response Rate | | | 27.0% | 73.0% | |



StreetCare – Culture & Community Park Lane Area Parking Review

| | Park Lane (north) | | Resident view | | | |
|----|--|---------|---------------|--------|-------|---|
| | Date | Name | Address | Object | Agree | Comments |
| 1 | 17.08.11 ^{&} 16.08.11 | Ms Mond | 38 Park Lane | | · · | Did not appreciate that July consultation letter required a response. In favour of CPZ. |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |
| 70 |) LETTERS DELIVERED | | 0 | 1 | | |
| 1 | 1 RESPONSES RECEIVED BY CLOSE OF SURVEY | | 0 | | | |
| | 1.4% Response Rate | | 0.0% | 100.0% | | |



